Job Description

Cleaner

Job Title:	Cleaner
Location:	Diss
Employment type:	Permanent
Contract type:	Hourly Paid / Full time
Weekly Hours:	40
Line Manager:	-
Closing Date:	-
Salary / Wages:	£13.00 per hour
Legal Entity of Employer:	Central Connect Transport Limited

Job Purpose

We are seeking an experienced Cleaner to join our depot team. You will be responsible for maintaining our fleet to the highest standards through cleaning, whilst ensuring strict compliance with health, safety and environmental regulations. Working primarily during evening shifts, you will be a key operational contact, managing daily depot activities and supporting the broader team to keep our services running smoothly.

About Us

The Transport Made Simple Group is a technology-enabled transport solution provider. We operate one of the largest independently owned fleets of buses and coaches in the UK, and our mission is to deliver reliable, sustainable public transport, which meets the needs of the communities we serve. We do this by being a great place to work, whilst also being customer centric, cost disciplined and revenue driven. Everything we do is underpinned by our four values of Growth, Excellence, Integrity and Efficiency, which guide our day-to-day operations and longer-term decision-making.

We're a team of 800 colleagues, with a fleet of 400 buses, coaches and minibuses, and we operate from a strategic network of depots across East Anglia, the Midlands and Greater London.

Our Central Connect local bus network has an annual ridership of more than 10 million passengers, delivered in partnership with sixteen Local Transport Authorities. Alongside running local bus services, we provide home-to-school, rail replacement and Demand Responsive Transport services, operate corporate and event shuttle buses and run our own programme of holidays and day trips. We also hire

out our buses and coaches to a range of clients, from schools, colleges and local businesses to major names in the travel and tourism industry, such as Leger Holidays, Flixbus and PGL.

Our solutions go beyond moving people - we also support commercial fleet operators across East Anglia with reactive and pre-planned maintenance solutions from our accredited workshops, offering heavy and light vehicle MOTs, bodywork repairs and resprays, heavy recovery and breakdown response, including 24/7/365 roadside tyre assistance provided by sister company Lion Tyres Essex. We also deliver facilities management services on behalf of Norfolk County Council, undertake sundry tasks such as maintaining bus stops on behalf of a range of local authorities, and operate two cafes and travel information hubs in Norwich and Colchester under the Cafe Connect brand.

Main Duties of the Role

- Clean all vehicles to company standards using approved equipment and substances, and clean depot sites and buildings as required
- Serve as the primary evening depot contact, answering phones, providing guidance to staff and responding to operational incidents when supervisors are absent
- Compile and submit reports accurately and on time, including cleaning sheets
- Lock up the depot at the end of the day and maintain site security and safety standards
- Report major incidents immediately to the local management team following correct procedures
- Actively promote health and safety practices and take responsibility for site safety when required

Why Join Us?

- Flexible evening shift pattern (mid-afternoon to late evening) across a 5-day rota over 6 days, with overtime opportunities
- Opportunity to develop skills
- Key responsibility role as evening depot contact, allowing you to make a direct impact on daily operations
- Access to professional development and technical skills training to support your career progression
- Free travel across the Central Connect bus network and other participating local bus operators
- Discounted day trips, holidays, coach hire and garage services / MOTs
- Free on-site parking
- Free tea and coffee
- Free uniform

Person Specification

- Strong time management and prioritisation skills with the ability to work under pressure
- Excellent communication and listening skills, comfortable working both independently and as part of a team

- Competent with reports, paperwork and record keeping
- Organised approach with the ability to maintain positive relationships with colleagues
- Willingness to take responsibility outside normal working hours to meet required standards
- Full compliance with health, safety and environmental legislation
- Polite, professional and genuinely customer focused
- Calm and logical under pressure, with strong attention to detail
- Confident using Microsoft Office and Google Workspace
- Comfortable working with digital systems and online platforms
- Able to communicate clearly in writing and by telephone
- Organised and capable of managing both reactive and planned work

Desirable but not essential

- Previous cleaning experience in a transport or fleet environment
- First aid or health and safety awareness certification

Important Legal Information

Transport Made Simple is an equal opportunities employer. We are committed to creating a diverse and inclusive workplace where everyone is treated with dignity and respect. We welcome applications from all suitably qualified individuals regardless of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex, or sexual orientation. Selection for employment will be based on merit, skills and experience.

In accordance with the Equality Act 2010, reasonable adjustments will be made for candidates with disabilities during the recruitment process and, where applicable, throughout employment. Please let us know if you require any adjustments at any stage.

All offers of employment are subject to satisfactory pre-employment checks. These may include verification of identity, right to work in the United Kingdom, employment references and, where appropriate to the role, Disclosure and Barring Service checks.

Transport Made Simple processes personal data in line with UK data protection legislation, including the UK General Data Protection Regulation and the Data Protection Act 2018. Information provided during the recruitment process will be used solely for recruitment purposes and handled in accordance with our Privacy Notice.

We reserve the right to close this vacancy early should sufficient applications be received.
The legal entity of the employer in respect of this role is Central Connect Transport Limited.